

Use of this Site

Great Buys Home Depot Inc. ("HKTV") hereby grants the User a non-transferable, non-exclusive right to access, view or use this Site and the User hereby agrees to comply with the terms and conditions of this Agreement. HKTV has the unilateral right to modify or terminate this Agreement in any way and at any time without notice, and your continued use of this Site following any modification will be deemed to constitute acceptance of such modifications.

Quantities Sold

Great Buys Home Depot Inc. ("HKTV") reserve the right to limit the quantities sold at this Site and may, at its own discretion, limit or cancel quantities ordered through this Site. Should such action occur, notification shall be sent to the e-mail and/or billing address provided by the User.

Shipping and Delivery

1. Delivery is only available within the Philippines (Metro Manila, Luzon, Visayas, Mindanao)
2. Delivery is dispatched upon completion of verification process; delivery lead time is as follows:
 - Regular Delivery (Greater Manila Area: NCR, Rizal, Laguna, Bulacan): 3-5 Days
 - Provincial Delivery: 7-15 days
3. Upon delivery of item, the cardholder should present the following:
 - Receiver's Valid ID
 - Confirmation Email
4. HKTV shall not be held liable for non delivery of product due to the following circumstances beyond HKTV control and its Logistics:
 - Unavailability of cardholder or authorized representative
 - Incomplete or incorrect address
 - Force majeure or act of God including calamity or bad weather condition, strikes, etc.

Return and Exchange Policy

Replacement of unit due to change of mind is not allowed. Only defective goods can be returned or exchanged within 7 days upon receipt of goods and item.

If the item was defective upon delivery, kindly contact us at HKTV Customer Service (02) 632-10-10 loc 338 and a Customer Service Representative will get in touch with you to investigate and provide you with instructions on the matter.

Please note that the item must be in its original delivery condition and sent back to us with prepaid shipping charges and insured for the full purchase price, with original copy of Sales Invoice. Shipping and handling charges are non-refundable. HKTV may charge administrative and handling charges depending on the circumstances of the return.